

**To register for the AGA Care service and
repair plan or for more information
please call: 0800 093 0302**

AGA is a trading name of AGA Rangemaster Limited. Registered in England & Wales under Registered Number 3872754. Registered Office Address - Juno Drive, Leamington Spa, Warwickshire CV31 3RG England.



www.agaliving.com

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AGA
Care
Service Plan
In Warranty



Peace of mind from the experts

AGA cookers have taken pride of place
at the heart of family life since 1922.

In return for a little love and attention, your AGA rewards you with delicious food, gentle warmth, and an indefinable quality that turns the kitchen in to the heart of the home.

So when it comes to servicing, we believe that only the very best will do. That's why we've introduced AGA Care – the authentic comprehensive service and repair plan designed to offer peace of mind from the experts.

AGA Care is the most convenient way for you to enjoy many years of safe and efficient running of your AGA.



Authenticity



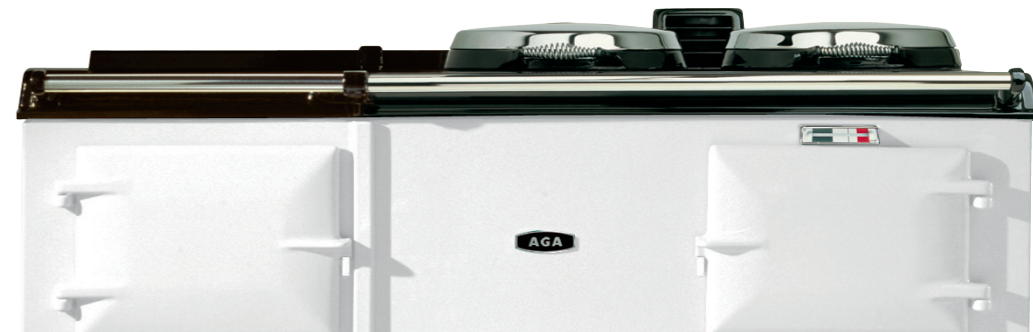
You already know how vital it is to have your AGA serviced regularly to ensure that it runs well and is safe. By having your AGA serviced by AGA Care engineers you can guarantee that all the parts used are authentic and that the engineer working on your cooker is fully trained and qualified.



AGA Care - ensuring safety and efficiency

AGA Care is our annual service and repair plan that covers most heat-storage AGA cookers, of all ages. We ensure that your AGA has the correct number of services each year for its fuel type, and our policy of pre-emptive care ensures that we replace, free of charge, any functional parts we think might fail before your next service is due. If the unexpected does happen and your AGA stops working before your next service, we'll do our very best to promptly get it going again and with no additional bills to worry about.

Gas, oil and electric AGAs are all eligible.





Which appliances are eligible to join the AGA Care plan?

Any AGA within its warranty period that has a current plan offered in the territories covered by the AGA Service Centre. We do not currently cover solid fuel appliances or Rayburns.

What is covered?

- Electrical or mechanical breakdown of the domestic appliance.
- Call-out, parts, materials, labour and vat.
- Scheduled service of the appliance as required at the manufacturer's recommended interval.

What is not covered?

Accidental damage is not covered. Pre-existing faults known about before the cover started. An electrical or mechanical breakdown if caused by the fitting of any accessory or failure to maintain or follow the manufacturer's instruction including wilful neglect and general wear and tear consistent with age and usage. Replacement of your appliance if it is deemed beyond economical repair. Repairs of cosmetic items such as the enamelled top and front or lids. Converted appliances (this does not include appliances that have benefited from an AGA Authentic Upgrade).

What if your appliance cannot be repaired?

If the appliance is uneconomical to repair, or spare parts cannot be obtained we will cancel the plan and refund any payments made on an annual basis on a pro-rata basis.



Can I spread the cost of the plan?

If you pay by direct debit, monthly payments are accepted.
Payment by any other method will be one annual payment.

When will I be covered?

Your cover starts the day we process your application.



Summary of AGA Care Terms & Conditions:

- AGA Care is a 12-month service and repair plan provided by AGA Rangemaster Limited.
- AGA Care covers gas, electric and oil AGA cookers and modules.
- Cooker must be working at the time of enrolment and remain within economical repair at all times.
- Service intervals will be set by us in accordance with AGA recommendations for each fuel type.
- Monthly charges vary by fuel type, and are payable monthly by direct debit only.
- A small additional premium is added to monthly charges for properties inside the M25.
- AGA Care is available in selected postcodes throughout the UK.
- AGA Care is designed to keep the functional aspects of your AGA running, and therefore does not cover any cosmetic issues.
- The pre-emptive replacement of parts is entirely at our discretion.
- AGA Care cover is not transferable to another property or cooker, but may be transferred to a new owner of any property where cover is provided.



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This is a summary of AGA Care terms & conditions and should be used as a guide only.

Full terms & conditions are available on www.agaliving.com alternatively please call **0800 093 0302**.